

Somerset Pharmaceutical Needs Assessment **2018-21**

Somerset Health and Wellbeing Board

ANNEXE 8 WEST MENDIP COMMISSIONING LOCALITY

8.1 West Mendip

8.1.1 Overview

The West Mendip commissioning locality is in north of the county. The three main settlements are Wells, Glastonbury and Street. Of these, Wells in particular is set to grow significantly. The rest of the area is largely made up of small villages in sparsely populated countryside in the Somerset Levels and Moors, and Mendip Hills.

Health need is taken from the West Mendip Commissioning Locality Profile for 2016

<http://www.somersetintelligence.org.uk/files/West%20Mendip%20Cloc%202016.pdf>

which should be considered part of the Somerset PNA 2018.

8.1.2 Population & context for health

The population registered with GPs in the locality was 50,943 in 2016. The area has a similar population age profile to the Somerset average. The Index of Multiple Deprivation for the local area is 17.2 representing lower levels of deprivation compared to the Somerset average of 18.1.

Disease prevalence

- Significantly worse (higher number than expected compared to the county average) for:
 - Mental health
- The Commissioning Locality has the worst value (highest number compared to the expected based on county average) in the county for:
 - Mental health
- Significantly better (lower number than expected compared to the county average) for:
 - Chronic Obstructive Pulmonary Disorder
 - Diabetes (17+)
 - Obesity (16+)
 - Palliative care
- The Commissioning Locality has the best value (lowest number compared to the expected based on county average) in the county for:
 - Chronic Obstructive Pulmonary Disorder

- Diabetes (17+)
- Palliative care

Mortality

The 'death blobs' for mortality and years of life lost provide a visual indication of the key causes of death in the West Mendip Commissioning Locality. The proportion of deaths occurring before age 65 years is 11.6% which is similar to the Somerset rate of 12.0%.

DEATHS

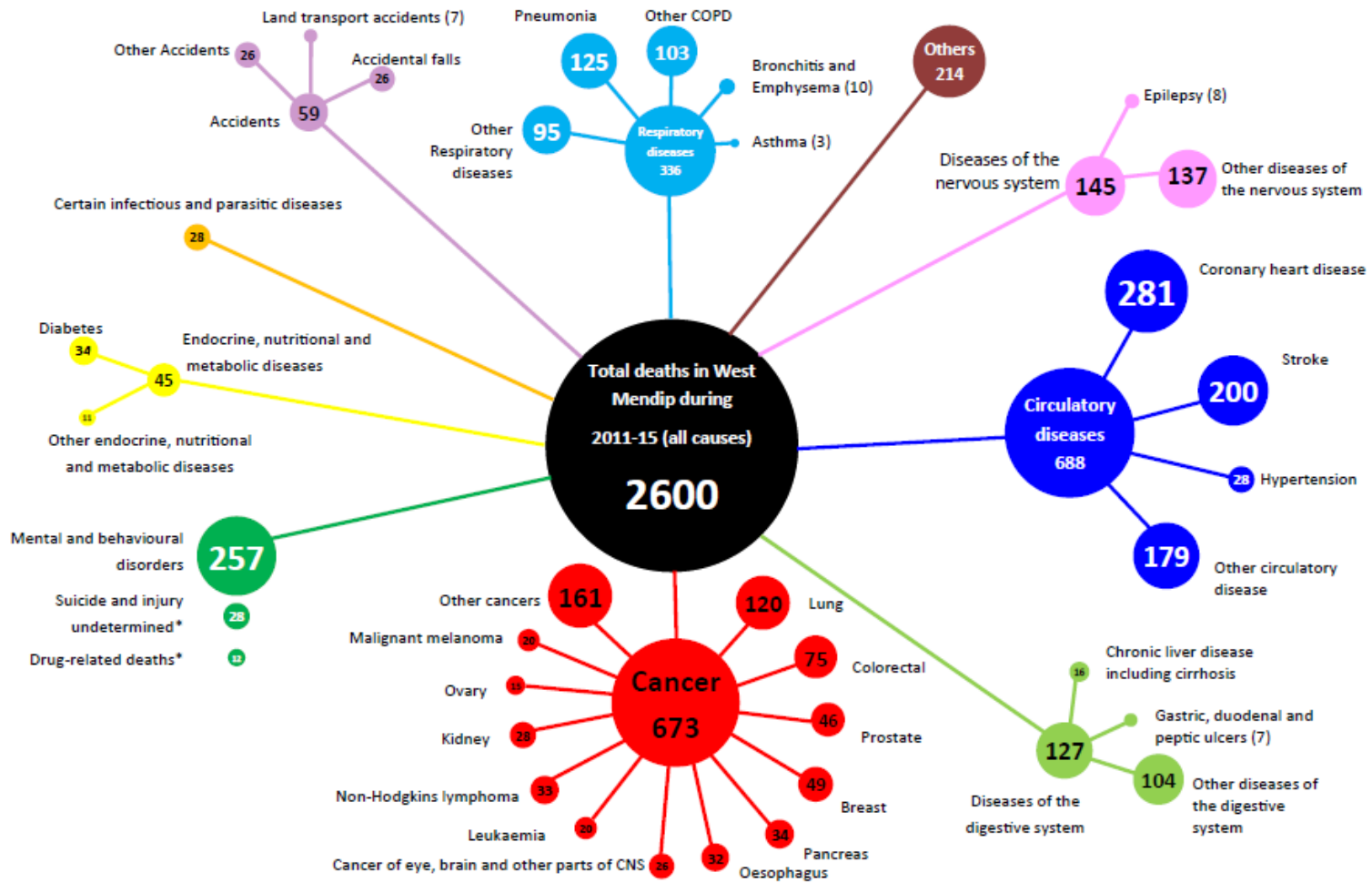


Figure 1: 'Death blobs' for West Mendip

YEARS OF LIFE LOST BEFORE THE AGE OF 75

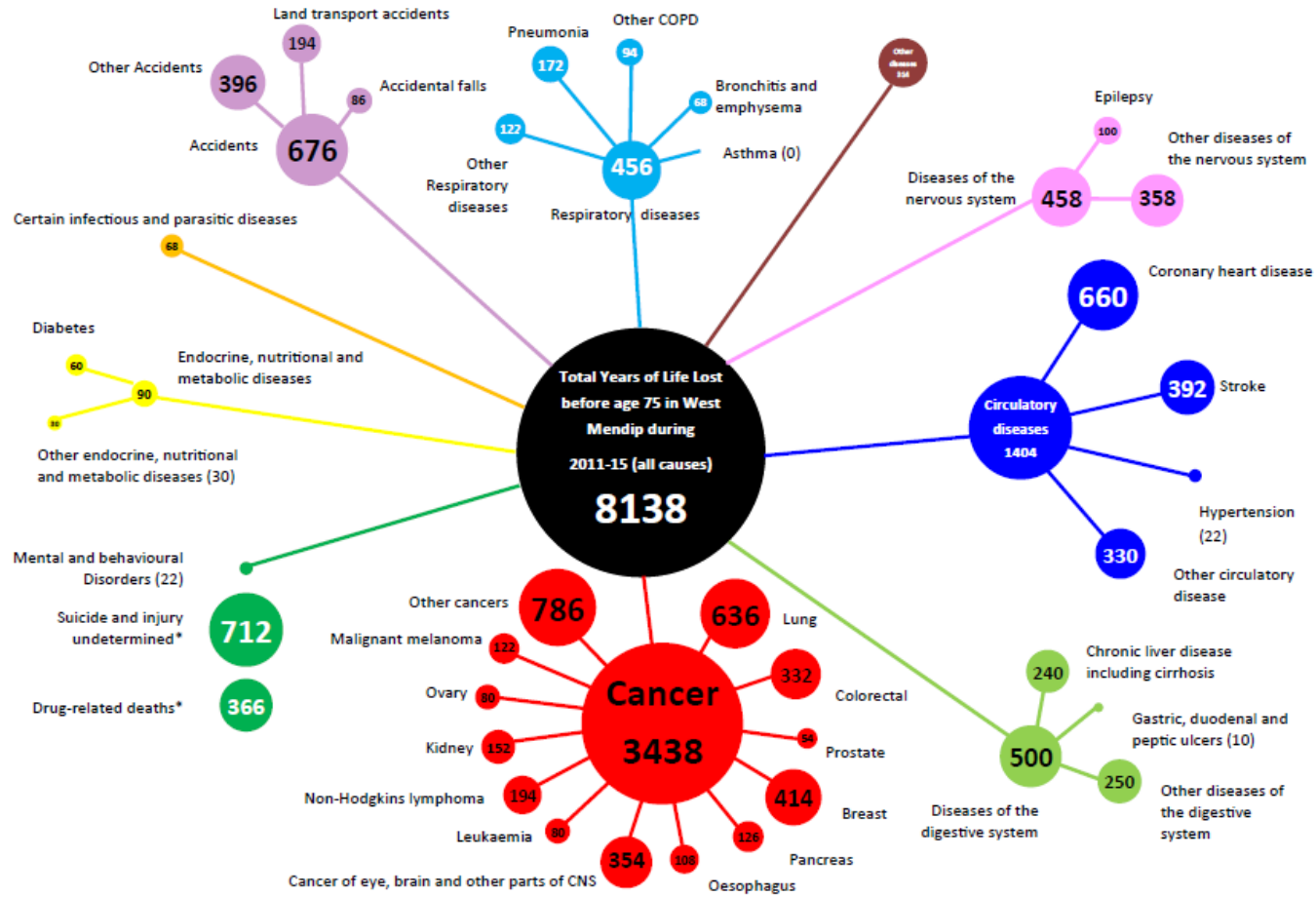


Figure 2: 'Years of life lost blobs' for West Mendip

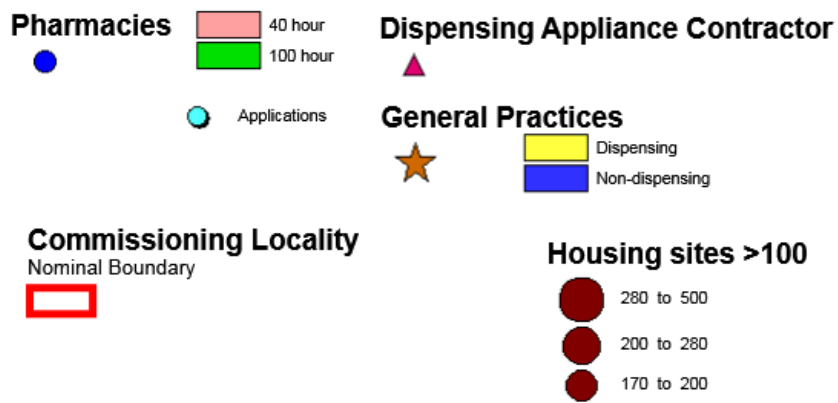
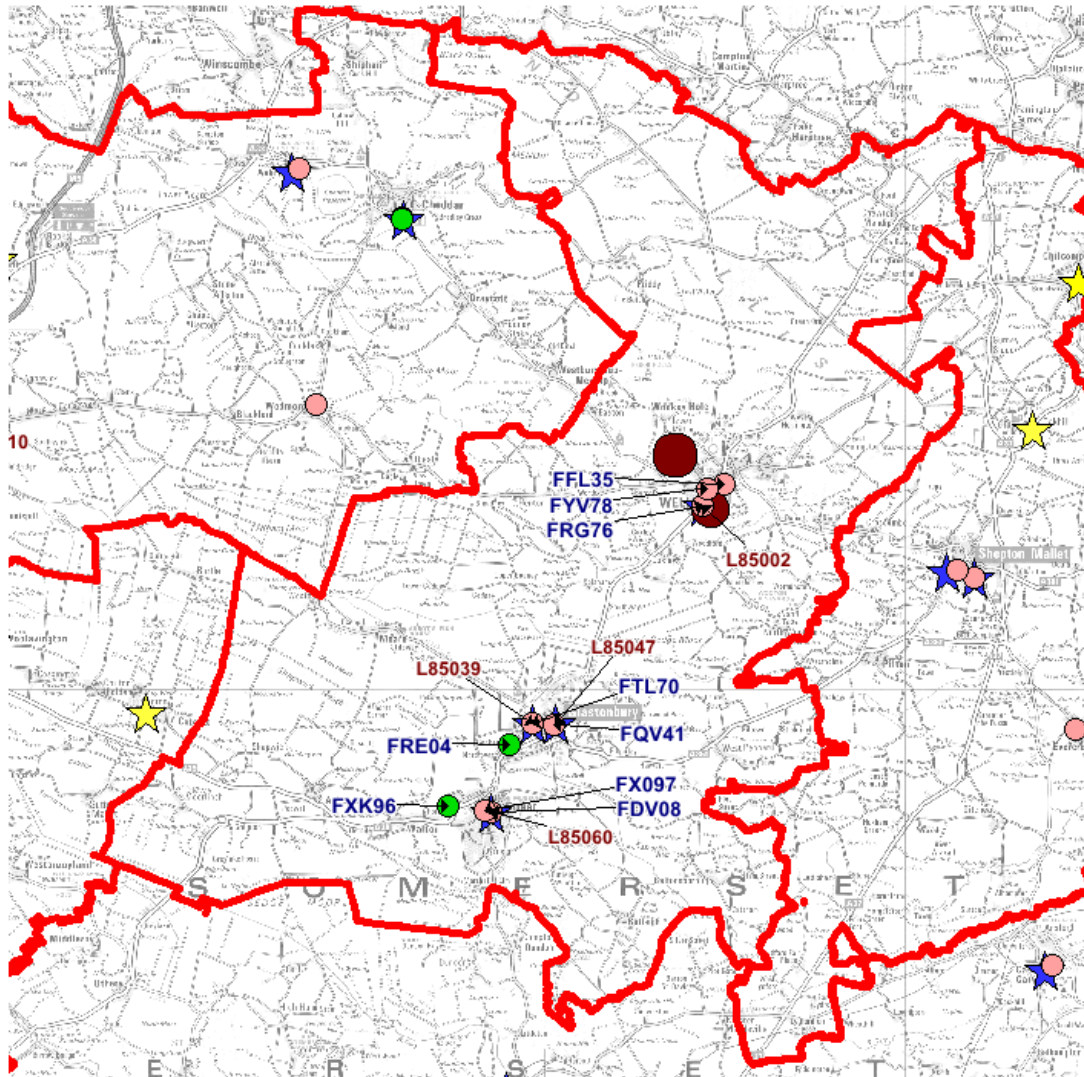


Figure 3: West Mendip Commissioning Locality

Screening

The commissioning arrangements have changed for the NHS Health Checks programme. Of those eligible, 23.9% received a health check. In the most deprived quintile, 28.1% of the population received a check.

Bowel screening rates are the worst in the county. Cervical screening rates for those aged 25-49 years old, at 69.5%, are similar to the county average of 72.3%. Practice based rates of chlamydia screening of eligible 15-24 year olds was 3.0%, the same as the Somerset average rate.

Immunisations

MMR vaccination rates are below the target for herd immunity of 95%, with 92.3% vaccinated by age 2.

Childhood environment

Local breastfeeding initiation rates are 85.9% compared to 80.7% in Somerset. Continuation rates at 6-8 weeks are 52.6% compared to 49.4% in the county as a whole.

Excess weight

According to the underlying model used to assess appropriate childhood weight, only 15% children should be of excess weight. Somerset rates are 22.4% at age 4-5 years and 30.4% at age 10. For this Commissioning Locality, estimated rates are 19.6% and 30.8% for each age group. The percentage of adults in the area who are obese is 7.5% which is about average for the county.

Smoking

The Commissioning Locality has 10.4% of adults over age 16 recorded as smokers compared to a 12.8% Somerset average. This is a low rate of smoking but smoking ascertainment is low (and has declined from last year) so some problems may be masked. In 2015/16, only 40 per 1000 recorded smokers in West Mendip went through cessation services compared to 71 per 1000 in 2013-15. This is a similar to average proportion compared to other Commissioning Localities but this number is dramatically down in absolute terms.

Drugs and Alcohol

Hospital admissions for drug and alcohol related reasons are similar to the Somerset average. Alcohol related admissions: West Mendip 1,760 per 100,000; Somerset 1,894 per 100,000. Drug related admissions: West Mendip 131 per 100,000; Somerset 137 per 100,000.

Hospital admission rates

To focus on a few indicators, the emergency admission rate for falls in the over 65s is 31 per 1000 as compared to the Somerset average of 31 per 1000. The self-harm admission rate is 218 per 100,000 which is about average for the county.

Suggested public health priority areas

- Increase numbers of adults with smoking status checked.
- Increase childhood vaccination rates, especially 5 in1 at age 1 and MMR at age 2.
- Increase chlamydia screening rates

8.1.3 Details of GP surgeries

Code	Name	Address		Post code	Dispensing	Prescribing	Total
L85047	Glastonbury Health Centre	1 Wells Road	Glastonbury	BA6 9DD	0	6,333	6,333
L85039	Glastonbury Surgery	Feversham Lane	Glastonbury	BA6 9LP	0	13,369	13,369
L85034	Wells City Practice	Priory Health Park	Wells	BA5 1XJ	0	7,378	7,378
L85029	L85029 (vine Surgery)	Hind-hayes Lane	Street	BA16 0ET	0	8,350	8,350
L85060	L85060 (vine Surgery)	Hind-hayes Lane	Street	BA16 0ET	0	4,289	4,289
L85002	Wells Health Centre	Glastonbury Road	Wells	BA5 1XJ	0	11,570	11,570

8.1.4 Housing Development

Table 1: West Mendip - Significant Housing Developments 2018-21 - expected number of dwellings

Location	Total	Site (over 100)	Number
Glastonbury	270		
Street	130		
Wells	650		
		<i>Bishops Brook</i>	200
		<i>Wookey Hole Road</i>	280
Rest of Locality	250		
Additional apportioned	110		
Total	1410		
Possible minor overestimate because of boundary with Sedgemoor			

The scale of development in the West Mendip commissioning locality is broadly comparable to the rest of the county. Nearly half of the growth, though, is likely to be in Wells, where 650 new dwellings are expected. Bishop's Brook is close to Boots pharmacy in Priory Health Park; Wookey Hole development is 1500m from Tesco pharmacy in Tucker Street. The scale of development during this PNA is not, in itself, sufficient to create a gap in provision. The scale of development in other settlements is not expected to create a gap in provision during this period.

8.1.5 Necessary services: current provision

Pharmacy

Code	Contract Name	Trading Name	Address	Post-code	100 Hour	Electronic Prescription Service available	Access to Summary Care Record	NHSmail address as at 2-6-17	Number of prescription fees paid	Of which items on electronic prescriptions	Elastic Hosiery items
FQV41	Boots UK Ltd	Boots pharmacy	39 High Street, Glastonbury	BA6 9DS	No	Yes	Yes		68762	44465	6
FTL70	Norchem health care Ltd	Knights pharmacy	Feversham Lane, Glastonbury	BA6 9LP	No	Yes	Yes	Yes (NUMSAS OK)	196898	95937	20
FRE04	Tesco Stores Ltd	Tesco pharmacy	Wirral Park Road, Glastonbury	BA6 9NR	Yes	Yes	No		25652	14541	0
FDV08	Boots UK Ltd	Boots pharmacy	Vine Health Park, Hindhayes Lane, Street	BA1 6 0ET	No	Yes	Yes		180326	151623	6
FXX96	Lloyds Pharmacy Ltd	Lloyds pharmacy	Sainsbury's, Gravenchon Way, Street	BA1 6 0HS	Yes	Yes	Yes	Yes (NUMSAS OK)	27329	17511	6

FX097	Tout Ltd	Tout's pharmacy	82 High Street, Street	BA1 6 0EN	No	Yes	Yes		52349	40944	0
FRG76	Boots UK Ltd	Boots pharmacy	Priory Health Park, Glastonbury Road, Wells	BA5 1XJ	No	Yes	Yes		145729	74686	4
FFL35	Boots UK Ltd	Boots pharmacy	19-21 High Street, Wells	BA5 2AA	No	Yes	No		54315	40453	4
FYV78	Tesco Stores Ltd	Tesco pharmacy	Tucker Street, Wells	BA5 2DZ	No	Yes	Yes	Yes (NUMSAS OK)	68337	51043	4

We note that a merger and relocation of a branch of Boots in Glastonbury during the period of the 2015-18 PNA led to the effective loss of a 100 hour pharmacy in the town. We judged at the time that this did not reduce provision in the town or locality to a significant degree, notably because of the continued presence of the 100 hour pharmacy in Tesco.

Dispensing Appliance Contractors

None

Dispensing doctors

None

Notable provision from outside the locality

Most provision is likely to be within the locality.

Pharmacies and Items per head

	Number	Regd Patients	Per 10,005	Items dispensed	Items per head
Pharmacies	9	51,289	1.8	819,697	16.0
Doctors' dispensaries	none				
West Mendip total	9	51,289	1.8	819,697	16.0
Somerset total	127	568159	2.2	10,862,687	19.1

The numbers of total outlets, and the number of items dispensed, per head is a little lower than the county average. It should be noted that these are indicative, as dispensing practices' and pharmacies' prescribing is not identical; dispensing patients can also use community pharmacies; and there is no requirement for a particular number of pharmaceutical providers per head.

Transport/access assessment

The population weighted score for the locality on the Barriers to Housing and Services domain of the Index of Multiple Deprivation is 26.6 compared to a Somerset average of 25.2, making it little different from the Somerset average on this basis.

Opening hours coverage

West Mendip – Weekday opening

	24 hrs	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Glastonbury																									
Boots, 39 High Street, Glastonbury	FQV41										●	●	●	●	●	●	●	●	●						
Knights, Feversham Lane, Glastonbury	FTL70									●	●	●	●	●	●	●	●	●	●	●	●				
Tesco, Wirral Park Road, Glastonbury	FRE04							◐	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	◐
								Not Mon.																	
Glastonbury	Core	None							At least one															None	
	Total	None							At least one															None	
Street																									
Boots, Vine Health Park, Hindhayes Lane, Street	FDV08									◐	●	●	●	●	●	●	●	●	●	●	◐				
Lloyds, Sainsbury's, Gravenchon Way, Street	FXK96								●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●

	24 hrs	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Tout, 82 High Street, Street	FX097										●	●	●	●		●	●	●	◐						
Street	Core	None							At least one															N	
	Total	None							At least one															N	
Wells																									
Boots, Priory Health Park, Glastonbury Road, Wells	FRG76									◐	●	●	●	●	◐	●	●	●	●	◐					
Boots, 19-21 High Street, Wells	FFL35										●	●	●	●	◐	◐	●	●	◐						
Tesco, Tucker Street, Wells	FYV78									◐	●	●	●	●	◐	●	●	●	◐	◐					
Wells	Core	None							At least one			N	At least one			None									
	Total	None							At least one									None							
West Mendip																									
West Mendip	Core	None							At least one															N	
	Total	None							At least one															N	
	24 hrs	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24

West Mendip – Saturday opening

	24 hrs	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Boots, 39 High Street, Glastonbury	FQV41										●	●	●	●	●	●	●	●	●						
Knights, Feversham Lane, Glastonbury	FTL70										●	●	●	●	●	●	●								
Tesco, Wirral Park Road, Glastonbury	FRE04							●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		
Glastonbury	Core	None							At least one open														None		
	Total	None							At least one open														None		
Street																									
Boots, Vine Health Park, Hindhayes Lane, Street	FDV08										●	●	●	●											
Lloyds, Sainsbury's, Gravenchon Way, Street	FXK96							●	●	●	●	●	●	●	●	●	●	●	●	●	●	●			
Tout, 82 High Street, Street	FX097							●	●	●	●	●	●	●	●	●	●								
Street	Core	None							At least one open														None		
	Total	None							At least one open														None		

	24 hrs	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	
Wells																										
Boots, Priory Health Park, Glastonbury Road, Wells	FRG76										●	●	●													
Boots, 19-21 High Street, Wells	FFL35										●	●	●	●	◐	◑	●	●	◐							
Tesco, Tucker Street, Wells	FYV78									◐	●	●	●	◐	●	●	◐	◐	◐							
Wells	Core	None									At least one									None						
	Total	None									At least one									None						
West Mendip	Core	None							At least one																	N
	Total	None							At least one																	N
	24 hrs	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	

West Mendip – Sunday opening

	24 hrs	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
											●	◐	◑	◒	◓	◔	◕								
Glastonbury																									
Boots, 39 High Street, Glastonbury	FQV41																								
Knights, Feversham Lane, Glastonbury	FTL70																								
Tesco, Wirral Park Road, Glastonbury	FRE04											●	●	●	●	●	●								
Glastonbury	Core	None										At least one open						None							
	Total	None										At least one open						None							
Street																									
Boots, Vine Health Park, Hindhayes Lane, Street	FDV08																								
Lloyds, Sainsbury's, Gravenchon Way, Street	FXK96											●	●	●	●	●	●								
Tout, 82 High Street, Street	FX097																								

	24 hrs	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Street	Core	None										At least one open						None							
	Total	None										At least one open						None							
Wells																									
Boots, Priory Health Park, Glastonbury Road, Wells	FRG76																								
Boots, 19-21 High Street, Wells	FFL35											●	●	●	●	●	●								
Tesco, Tucker Street, Wells	FYV78											●	●	●	●	●	●								
Street	Core	None																							
	Total	None										At least one open						None							
West Mendip	Core	None										At least one open						None							
	Total	None										At least one open						None							
	24 hrs	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24

Key to Opening Hours diagrams

Community Pharmacies

- Open for whole hour - Core
- ◐ Open for first part of hour (usually 30 minutes) - Core
- ◑ Open for second part of hour (usually 30 minutes) - Core
- Open for whole hour – Supplementary
- ◐ Open for first part of hour (usually 30 minutes) – Supplementary
- ◑ Open for second part of hour (usually 30 minutes) - Supplementary

Dispensing GP Practices

- Open for whole hour, all or most weekdays
- ◐ Open for first part of hour (usually 30 minutes), all or most weekdays, or Saturday
- ◑ Open for second part of hour (usually 30 minutes), all or most weekdays, or Saturday
- Open for whole hour, minority of days per week
- ◐ Open for first part of hour (usually 30 minutes), minority of days per week
- ◑ Open for second part of hour (usually 30 minutes), minority of days per week

These diagrams are simplifications of sometimes complex opening times, in which several days in a week may have their own schedules. The definitive list of opening times is shown in Appendix 5.

Advanced Services and Locally Commissioned Services (Somerset CC Public Health and Somerset CCG)

Pharmacy	Contractor	Address1	Medicines Use Reviews	New Medicines Service interventions	Appliance Use Reviews	Stoma Appliance Customisations	Fees for appliances requiring home delivery	Appliances requiring measuring and fitting	Flu Vaccinations	Specialist Medicines Enhanced Service	Supervised Admin of Medication	Emergency Hormonal Contraception 16-17	Chlamydia screening	Needle exchange	NHS health checks	Smoking Cessation (Champix)	Smoking Cessation (1:1 support)	Minor Ailments Service
Boots	FQV41	39 High Street, Glastonbury	●	●			●	●	●		●	●	●	●		●		●
Knights,	FTL70	Feversham Lane, Glastonbury	●				●	●	●				●			●		●
Tesco,	FRE04	Wirral Park Road, Glastonbury	●	●			●		●	●			●					●
Boots	FDV08	Vine Health Park, Hindhayes	●	●			●	●	●		●	●	●	●	●			●

		Lane, Street																
Lloyds,	FXK96	Sainsbury's, Gravenchon Way, Street	●	●			●		●			●	●		●	●	●	●
Tout	FX097	82 High Street, Street	●	●			●		●			●			●			●
Boots	FRG76	Priory Health Park, Glastonbury Road, Wells	●	●			●	●	●			●	●		●			●
Boots	FFL35	19-21 High Street, Wells	●	●			●	●	●			●	●	●			●	●
Tesco,	FYV78	Tucker Street, Wells	●	●			●	●	●			●		●			●	●
Locality																		

Hospital pharmacies, walk-in centres, private pharmacies

There is a community hospital and minor injuries unit in Glastonbury.

8.1.6 Necessary services: gaps in provision

The health needs of the West Mendip Commissioning Locality are broadly comparable to the county average, as is the availability of pharmaceutical services.

The 2015 Somerset PNA did not identify a gap in the provision of necessary services in the locality, and neither the subsequent population growth nor the merger and relocation that have taken place (effectively removing a 100 hour pharmacy) have created one.

During the week, the population is served from 6.30AM to 11PM by core hour opening. On Saturdays the core hour opening is from 6.30AM to 10PM; Sunday core hours are from 10AM to 4PM. None of these times are extended by supplementary hours, but does reflect very lengthy availability from Monday to Saturday and reasonable hours on Sunday.

All pharmacies in the locality provide MURs and all but one provide NMS. Two pharmacies provide the access to specialist medicines enhanced service.

On the basis of the information we have, we therefore conclude that there is no current gap in the provision of necessary services in West Mendip.

The level of housebuilding expected in the next three years is typical of the county as a whole, although with a notable level of development expected in Wells. We do not consider that the scale or location of development in Wells, or elsewhere, will in themselves create gaps in provision.

On the basis of the information we have, we conclude that if the expected level of development in West Mendip takes place then there will be no gap in provision of necessary services.

Improvements or better access: gaps in provision

We note that all advanced services, apart from Appliance Use Reviews, are provided in the locality. We do not have evidence that the lack of Appliance Reviews is the result of their absence or a lack of demand. We note that AURs are available in West Mendip from visits by Dispensing Appliance Contractors, and from Acute Hospital trusts. All locally commissioned services are available within the locality.

On the basis of the information we have, we do not assess there to be a

current gap in other relevant services in West Mendip.

The growth in population will not create demand for any entirely new service.

On the basis of the information we have, we do not assess there to be a future gap in other relevant services.